



## Recycling & Trash Removal Services

May 27, 2010

Dear Valued AAA Customer:

AAA Recycling and Trash Removal Services is now offering a 16-month service agreement plan to residents within the Middleridge Civic Association. The 16-month service agreement is for a fixed rate of \$26.00 per month or \$78.00 per quarter, effective July 1, 2010, or in the month we receive your signed agreement back through October 31, 2011.

**New customers** can receive **one free month** of service by choosing AAA Recycling & Trash Removal Services as their service provider.

If you participated in **the 2009 civic rate program**, your current civic rates will expire on July 31, 2010 and must be re-activated by returning the attached Middleridge Civic individual resident trash agreement. Simply review, sign and return a copy of the attached 16-month service agreement to our office. Your account must be current to apply. Your contracted rate will be made effective in the month we receive your signed agreement back through October 31, 2011.

Customers will continue to receive the same single stream recycling and trash removal service they are currently receiving as listed under our company's services standards. Our company service standards are available on-line at [www.aaatrash.com](http://www.aaatrash.com).

Customers will continue to receive the popular RecycleBank Rewards Program, only available through AAA Recycling & Trash Removal Services. Residents earn reward points for their recycling efforts. AAA is continuing to expand this program to more residents within Fairfax County.

Please call our customer service department at 703-818-8222, if you have any further questions.

Thank you for choosing AAA Recycling and Trash Removal Services.

Sincerely,

**AAA Recycling and Trash Removal Services.**



4619 West Ox Rd, Fairfax, VA 22030 • Phone: (703) 818-8222 Fax: (703) 803-1379

Middle Ridge Civic Association  
2010 Trash & Recycling Service Agreement

ACCOUNT INFO

New Customer

Existing AAA Customer

CUSTOMER NAME: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

TELEPHONE (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP: \_\_\_\_\_

*(If different)*

Monthly rate: \$ 26.00 16 month Guaranteed Fixed Rate: Yes

Effective July 1, 2010 or in the month we receive your signed agreement back through: October 31, 2011

I REALIZE THAT THIS AGREEMENT IS FOR 16 (SIXTEEN) MONTHS AND THAT I WILL PAY AAA RECYCLING AND TRASH REMOVAL SERVICES QUARTERLY FOR THE DURATION OF THIS AGREEMENT. I HAVE READ THE AAA COMPANY SERVICE STANDARDS ATTACHED.

OUR COMPANY SERVICE STANDARDS ARE MAILED OUT ANNUALLY & CAN ALSO BE FOUND ON-LINE AT: **[HTTP://WWW.AAATRASH.COM/PAGES/SERVICESTANDARDS.ASPX](http://www.aaatrash.com/pages/servicestandards.aspx)**

TO ACTIVATE YOUR NEW RATE, PLEASE SIGN AND RETURN TO:  
AAA 4619 West Ox Rd, Fairfax, VA 22030 Fax 703-803-1379

CUSTOMER SIGNATURE: \_\_\_\_\_ DATE \_\_\_\_\_

PRINT CUSTOMER NAME: \_\_\_\_\_